

Top Tips for making an effective Carers Lead

- Have a named person responsible for carers
- Include their Carer Lead responsibilities in their job description and related performance management.
- Communicate internally that the GP practice has a Carers Lead and how staff are expected to work with them, including carer protocols and inclusion of carer updates in practice meetings.
- Communicate externally that the GP practice has a Carers Lead and how carers can be supported by them / the GP surgery.
- Enable the Carers Lead to upskill in carer related matters and stay connected to guidance and good practice.